

Tochtrop & Associates: A Decade of IT Excellence with NOC Technology

Simplified—yet scalable—IT services and support

Challenge

A vibrant part of the Washington business community for 30 years, Tochtrop & Associates needed to ensure their IT systems could keep pace with their growth. Additionally, they were grappling with the complexity and expense of managing multiple IT vendors and communications systems. Most importantly, they wanted to minimize potential IT issues and reduce the likelihood of costly downtime.



Solution

To address these multifaceted challenges, Tochtrop and Associates turned to NOC Technology, forming a partnership that has now spanned over a decade, and which has brought about several growth-centered solutions:

- **Flexible IT infrastructure**, ensuring the firm's IT capabilities enhance business growth
- **Regular assessments and timely upgrades** keep systems current and efficient
- **Centralized IT vendor management**, providing a single point of contact for all IT needs
- **Cloud-hosted VoIP solution**, enhanced connectivity while keeping costs under control

Perhaps most crucially, NOC Technology instituted a proactive IT management approach, focused on identifying and resolving potential issues before they could impact Tochtrop and Associates' business operations.

Results

The decade-long partnership between Tochtrop & Associates and NOC Technology has yielded impressive results. The company has enjoyed uninterrupted growth with seamlessly-scaling IT infrastructure. Thanks to NOC Technology's proactive approach, Tochtrop and Associates has experienced minimal downtime, with no major IT impacts or issues, allowing leadership to focus on their core competencies.



Your staff was quick to respond and resolved the issue successfully. We appreciate you all.

— Michele Steever
Administrative Assistant

This long-standing relationship demonstrates the value of a true IT partnership. By providing consistent, tailored IT solutions aligned with business goals, NOC Technology has transformed technology from a roadblock to a driver of business success.